



ENVIRONMENT & ECONOMY SELECT COMMITTEE

24 February 2026

SUPPLEMENTARY AGENDA

PART 1

3. INPUT FROM CYCLING USER GROUPS

The Chair has invited various cycling user groups to provide comment on the delivery of the Cycle Strategy Action Plan focusing on two elements for development (i) Create an implementation plan for cycle network improvements and maintenance (including signage and wayfinding) and (ii) Increase the provision of secure and accessible cycle parking across the town, including e-bike charging points. The groups will be invited to share their main request as a future focus for cycling in Stevenage and what they can offer to support cycling.

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Supplementary Agenda Published 24 February 2026

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Cycling Strategy Review

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24 February 2026



A Stevenage where people
enjoy happier, healthier
and greener lives through
safe, everyday cycling.

Objective Review: Implementation plan for cycle network improvements and maintenance



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Incomplete network



Priority for cycling?



Cycleway surfaces are not up to standard



Legacy design is not inclusive

Objective Review: Increase the provision of secure and accessible cycle parking across the town

“

It was a negative answer, unfortunately. I felt that they did not care so much about just one person requiring it ... In the old town there are some rented houses, as the one where I live, that are not provided by any possibility of a safe bike storage... we don't have much room at home to store bikes properly ... the council has installed only one cycle hangar ... six [secure] bike spaces in the whole Old Town ... I cannot avoid feeling disappointed

Sergio

Volunteer with Cycling UK Stevenage

“

I also cycled on St Georges Way when coming from ASDA and needing to go to [town centre], but I feel very unsafe getting onto the road where the cycle paths leads onto it, and drivers do not expect cyclists on the road. I also have no idea where I would be supposed to get back into the cycling network without having to go through a pedestrian area ... This is very poorly thought through, especially seen that the city centre is a place where lots of people go to or past.

Stevenage resident

Feedback provided through Cycling UK Stevenage residents panel in August 2025

Adopt a target to double the number of cycling trips measured in Stevenage over the next five years and publish annual monitoring against the Cycle Strategy



We can share the lived experience of cycling in Stevenage and provide constructive input on what works or does not work to improve cycling conditions

Time for questions

Summary of key challenges:

- Main problem: No monitoring or accountability mechanism in current strategy
- Destinations and homes not safe to cycle to
 - Priority for cycling in policies, but not integrated across council
 - Lack of secure cycle parking at home lowers cycling rates
 - Minimum standards in planning makes cycling possible, but doesn't encourage it. How to make cycling actually more convenient than driving?
 - Poor surfaces and unnecessary gradients hurt convenience
 - Cycle ban removes key benefit of cycling
 - Setting a target and monitoring with automatic bike counters will create an accountability mechanism

Stevenage Cycling Hub's Mission

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To help, encourage
and enable more
people to cycle to get
to work, school,
leisure, pleasure.

Tina Walker, Director





Join us at Stevenage Cycling Hub...



**New to
Cycling?**

**Need a
Bike?**

**Returning to
Cycling?**

**Keep on
pedaling!**



We provide “learn to ride” cycling training for children and adults



Join us at Stevenage Cycling Hub...



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**Need a
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We have a range of refurbished bikes to buy or hire, cycling accessories plus a cargo bike to hire.

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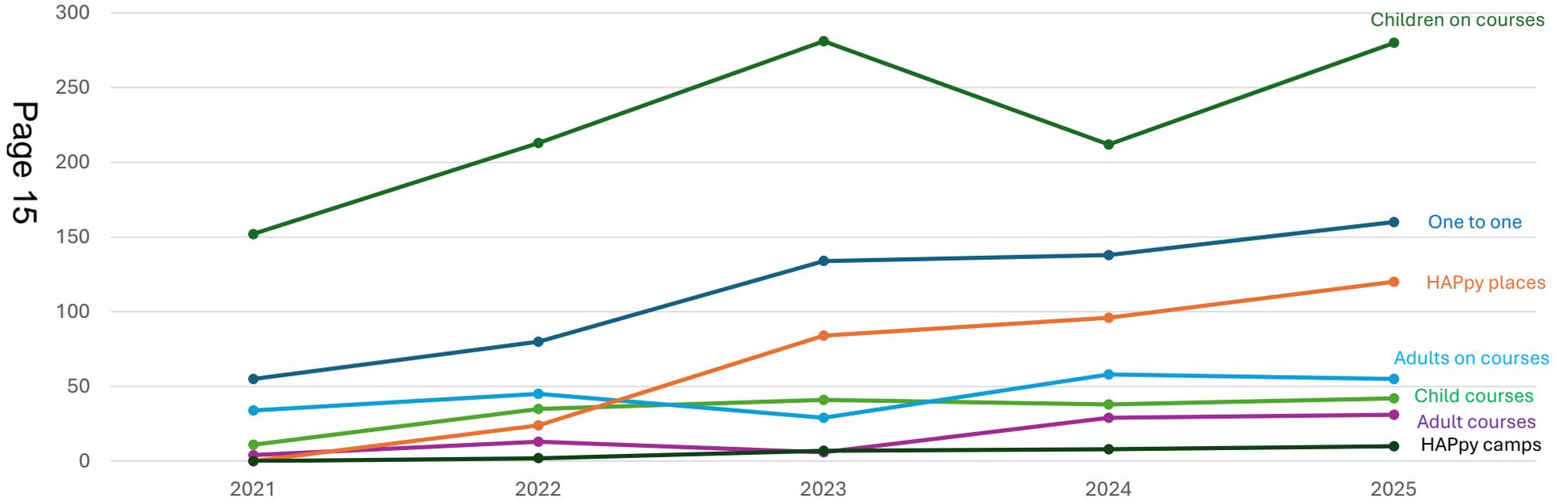
Does your bike need maintenance? Would you like to know how to do basic roadside repairs? We can help you with all of that too





Steady growth since our launch

Training since launch





2025 In Numbers: Courses

6 Balance Biking

171 One-to-one Lessons

25 Beginner Biking

30 Group Adult Lessons

5 Fun Skills

42 Children's FCC sessions

12 Bikeability Courses

12 HAPpy Camps



2025 In Numbers: Workshop

15 Cycles Refurbished

9 Cycles Sold

4 Cycles For Sale

25 Sent on to other recycling charities

Plus lots
of repairs
and
services!



2025 In Numbers: Events & Community

Organised:



- 16 stalls
- Children's try-out area
- Local cycling groups
- Herts Cycling and HDSF
- Local bike shops including Decathlon

Attended:

- Get Active
- Active Travel Day
- Stevenage Day
- Peartree Park skate park launch
- Knebworth Sustainability Fair

**Supported several
Cycling UK rides**

**Free weekly led
rides from the hub**



2025 Survey Results: Stats



Training Services

- 85% and higher approval ratings
- 90% will recommend us to others



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Interaction / Information

- 85% say we are inclusive
- 15% identified as having a disability



Repairs & Sales

- 93% found our website easy to use



2025 Survey Results: Comments

“Exploring whole areas of Stevenage I never would have otherwise.”

“This is an essential service that I am over the moon was available to us.”

“Yes, lots of different things available for all ages.”

“One 1 to 1 lesson gave my son the confidence to learn to ride independently and by continuing at home he has made huge improvements.”

“Helps break down the pressure of joining in and provides valuable advice and support on cycling in general.”



We asked: What could we do to improve?

*“I think the **more people see others cycling**, especially while transporting children and other goods, the **more likely they will be to do the same**, although this also requires them to have safe storage and parking options for bicycles, so it is not always as easy”*

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*“Maybe **helping children and adults maintain their own bikes** as part of training. Maybe something for parents and children to do together more as family groups only sessions”*



We asked: What could we do to improve?

*“More **investment in bike repairs** as the waiting list currently is long. Andy probably needs some help / additional capacity too! (Even though he is great).”*

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*“Open hours are strange. **Never seem open.**”*

*“Add **multi-day bike hire.**”*

*“Would be great if the **dirt humps in the park could be expanded into something more complete** for some mountain biking.”*



How can you help us to achieve our joint mission?

1. Building needs to look more welcoming when we are open
2. Opening more weekdays
3. Routes extended in Fairlands Valley Park and wider town too
4. Useable training site near Hub building
5. Additional mechanic
6. Admin support
7. Event support
8. Train more ride leaders so we can offer more rides

Come along and see what we do!

 www.stevenagecyclinghub.co.uk

 www.facebook.com/StevenageCyclingHub

 www.instagram.com/stevenagecyclinghub

Tina Walker

 tina@stevenagecyclinghub.co.uk

 07775 538830

